BlueSpice pro

Your enterprise wiki software to manage corporate knowledge, ensure quality and optimize documentation and online support.

Content

BlueSpice pro at a glance

Knowledge is the basis on which every organization relies and a decisive success factor in global competition.
With BlueSpice pro we help you to secure this knowledge.

BlueSpice pro is used worldwide in large and small companies and is mainly used for the following applications/ use cases:

- **Knowledge Management/ knowledge base:** With Blue Spice pro you create the basis for centrally documenting, organizing, sharing, developing in a team and retrieving company knowledge, operational information and ideas at any time.

- **Quality Management:** Optimally equipped for your QM audits. BlueSpice pro helps you to document quality-relevant processes and offers considerable added value within the scope of ISO certification.

- **Technical- and IT-Documentation:** Whether it's planning, user advice, maintenance or repair: BlueSpice pro supports technical documentation over the entire product life cycle. But also the IT-documentation and associated procedures, processes and services can be optimally mapped.

- **Organization Manuals:** objectives, processes, organizational concepts and much more. BlueSpice pro is your software for building and maintaining professional organization manuals.

- **Customer Service & Support:** BlueSpice pro is ideally suited for implementing web-based support solutions such as online helpdesks. So employees, customers and partners always stay up to date.

With BlueSpice pro you use a stable, secure and scalable platform and lay the foundation for a modern, knowledge-based company. As a central, cross-departmental and cross-location solution, our software is an alternative to intranet solutions and a turbo to optimize your corporate culture. On the following pages you will learn more about BlueSpice pro.

If you have any questions, suggestions or are interested in an online presentation, we look forward to hearing from you.

Good reasons for BlueSpice pro

There are many reasons why BlueSpice pro should also be used in your company.
We have put together some of them for you.

Wikipedia as godfather, Open Source as development basis

BlueSpice pro is „made in Germany" and based on the open-source software MediaWiki, which is the core of Wikipedia. This makes our software part of the largest open source Wiki project in the world. Numerous plug-ins from the MediaWiki community as well as an API leave lots of space for individual extensions. Our software is easily scalable and available long-term. Thus, your investment risk is close to zero. And should you ever terminate your business relationship with us (which we of course do not hope), you can ensure that your wiki is not simply switched off thanks to access to the source code. Another benefit: BlueSpice pro runs regardless of the number of users. For you, this means predictable costs without unpleasant surprises.

Friendly, comfortable, flexible

BlueSpice pro combines a high utility value with an attractive user interface and can be easily adapted to your corporate design. Your marketing department asks for more? No problem, far-reaching adjustments to the structure and layout of your wiki are possible by implementing your individual „skin". Just get in touch with us. We will show you what's possible.

We are there for you

Automated announcements and long waiting loops on the telephone are not what you're looking for when working together with a software company. Our easily accessible support and project management staff is waiting for your call. Our customers appreciate consistent contact persons who quickly take care of their questions and concerns and always have an open ear for improvements.

A down-to-earth software, geared to real needs

Our software developers work hard to make BlueSpice even better. With version 3.0 we offer a powerful search function, a responsive interface for mobile devices, an optimized visual editor, a timeline for internal discussions and a simplified rights management. You're a customer already? For an upgrade just get in touch with us!

A sophisticated service package around our software

We support you in setting up and optimizing your wiki even in demanding system environments. Our migration service ensures a smooth import of content from other wikis, database systems or office documents to your new BlueSpice pro. Your business model requires individual functions or interfaces? No problem, our software developers are waiting for your call. Our trainings and workshops for beginners, admins and power users complement our range of services.

Attractive and transparent pricing

BlueSpice pro is available in three subscriptions which are attractive for companies of any size in terms of pricing and functions and services offered.

Benefits & advantages of an enterprise wiki

From the documentation of enterprise knowledge to the promotion of explorative learning and the improvement of your company culture. An enterprise wiki offers many advantages.

■ **Professional knowledge management as a success factor**

We live in a knowledge economy in which cognitive abilities and access to information and knowledge become a decisive success factor for enterprises. With BlueSpice pro you transform „knowledge silos" and deeply nested folder structures into manageable, networked, easily accessible and searchable knowledge units. Along the road you secure the knowledge of long-time employees, facilitate the documentation and sharing of corporate knowledge and create easy access to process descriptions, procedural instructions, checklists, audit reports, protocols, role descriptions and much more.
Plus, you automatically meet all certification requirements, e.g. ISO 9001:2015.

■ **Increase effectiveness and efficiency**

Questions such as „How can I do this?" or „Where can I find this?" are posed millions of times a day in enterprises worldwide. With BlueSpice pro the answer is quite simple: „In our wiki!" This saves lots of time and money, which you can invest more wisely.

■ **Promotion of exploratory learning**

Through consistent linking, BlueSpice pro promotes explorative learning and improves the media competence of your employees. In addition your company benefits from a „democratization of knowledge" and a more open and transparent corporate culture.

■ **Containing the flood of e-mail**

Employees want to stay informed regarding new developments in the company and their projects. This often happens via office documents or e-mail. Lost information, time-consuming research and multiple filing are real killers of productivity and motivation. With the timeline function of BlueSpice pro communication between employees takes place on the topic, easily comprehensible for everyone involved.

Access 24 hours a day, 7 days a week

Decentralised working environments, employees in the home office, branches and partners abroad. All this has become reality in many companies. BlueSpice pro can easily be used across departments and locations and bundles valuable company knowledge in one central location: online, secure and always up-to-date. Due to its flexible software architecture BlueSpice pro can be adapted to many existing applications.

Bottom-up instead of top-down

Why should the creation and administration of company knowledge be in the hands of a few employees? Can't ideas, suggestions and valuable contributions come from anyone in the company? This is exactly where BlueSpice pro comes in. Content can be changed quickly and easily by all authorized employees, while most intranet applications follow a time-consuming admin-driven approach. Working with a wiki is flexible and dynamic and neither requires temporal nor spatial coordination. Colleagues work independently of each other on the same content. Changes are online immediately.
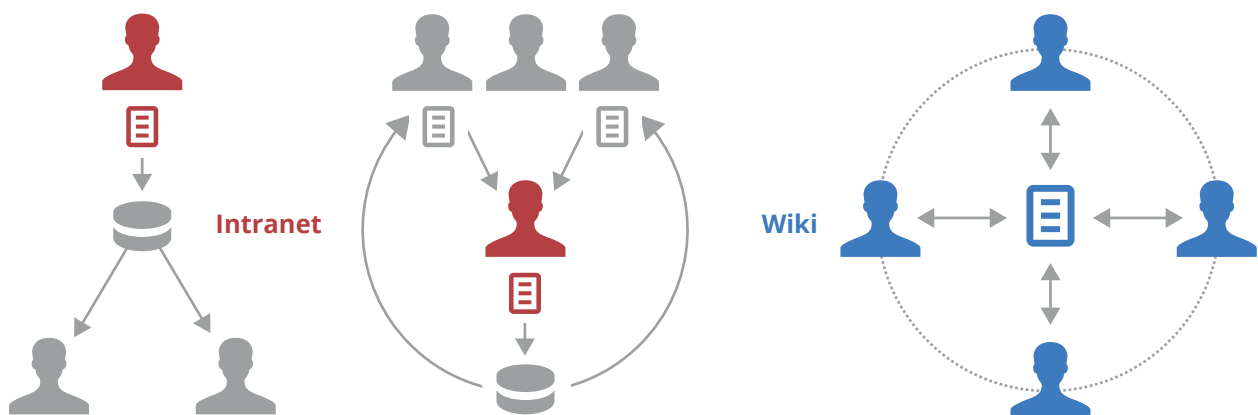
Intranet   **Wiki**

Visual: Left and centered the concepts of many intranet solutions (read only or editing by admin). On the right you can see the concept of collaboration on content in the enterprise wiki.

Get started quickly and easily

Wikis are easy to use. BlueSpice pro reduces the complexity of office software to the most important core functions. This considerably reduces the entry hurdles for users. Once some team members have started to use BlueSpice pro, their colleagues usually follow quickly. Experienced „Wiki-Champions" can help beginners with their know-how. Active cooperation strengthens the team spirit in the company.

Cooperation beyond corporate boundaries

BlueSpice pro is a web-based software. Colleagues from other departments or external employees and partners can be easily integrated into the communication and sharing process without having to install complex software on their side.

Everyone is allowed to do everything - or not

An adjustable rights management enables control over viewing, creation and publication of articles. BlueSpice pro saves changes to content in separate versions, making clear who changed an article, when and how. If an employee shoots over the target our versioning system and the rollback function make sure that changes can be reversed and previous versions can be restored. For even more control editors can be informed via e-mail of changes and view content before releasing it.

Use case knowledge management

Folders? Not really suitable for saving and developing knowledge within an organization.

Nevertheless, in many companies information and knowledge for teams or the entire workforce is stored at a particular employee. The consequences: unnecessary questions, discussions and a drop in productivity.

But not only that. Projects usually require a lively exchange. E-mails are not the proper medium to do so because they make the exchange of ideas „close to the topic" more difficult; scatter loss is inevitable. In addition, what happens when employees leave the company or retire?

With BlueSpice pro you extract valuable knowledge from the heads of your employees, store it in a reliable enterprise wiki and lay the foundation for a modern, knowledge-based company.

→ **Practical example:** **knowledge management at „Kreissparkasse Saalfeld-Rudolstadt" (german)**

Use case quality management
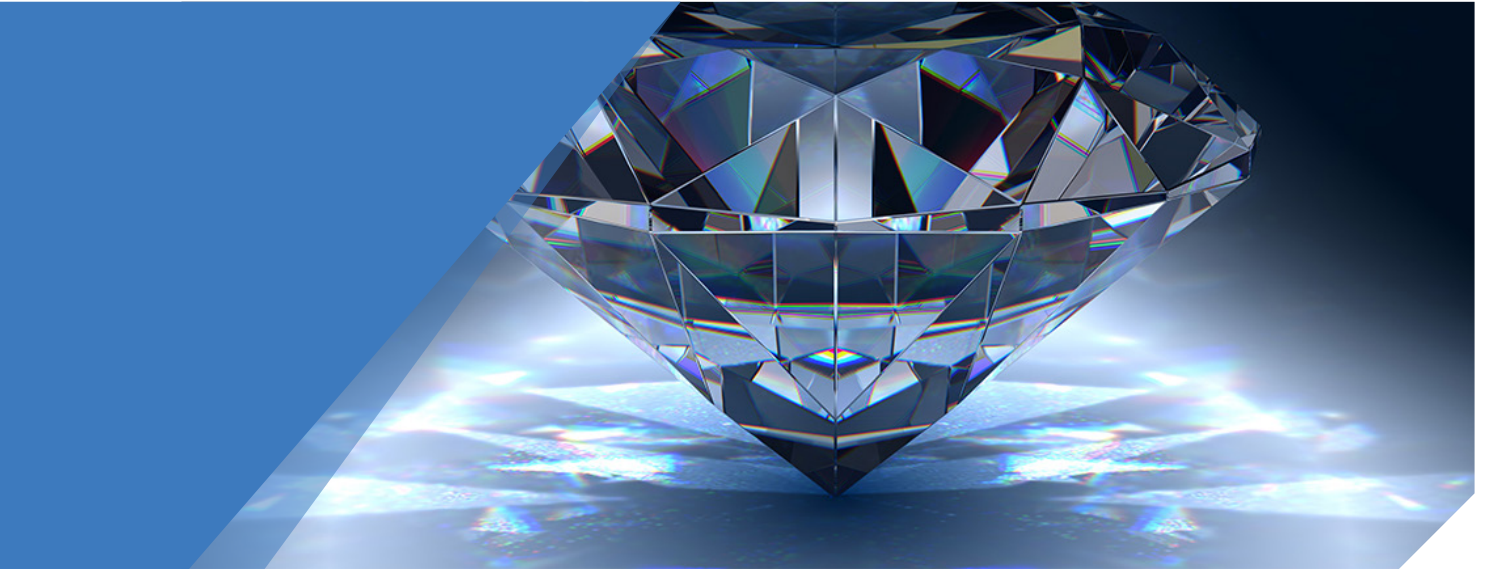
Successful products and services are not a matter of course.

They are based on a strong organisational backbone and a pronounced understanding of quality. Starting with the common mission statement, organigrams, checklists, work instructions to the visualization of the production process and the definition of quality requirements and standards: With BlueSpice pro quality-relevant processes can be optimally documented. Workflows and release mechanisms help to fulfill revision and audit requirements.

Along the way you meet all certification requirements (e.g. ISO 9001:2015) - to the delight of your QM-representative and your QM-auditor.

→ **Practical example:** quality management at „Berufsförderungswerk Berlin-Brandenburg" (german)

Use case IT-documentation

A proper IT-documentation is based on a comprehensive database which is always up-to-date.

The list of information that runs together in the IT-department is long and complex. It flows together in a comprehensive IT-documentation (ITIL, ISO/IEC 20000) and forms the heart of your IT-department.

Software licenses, network data, procurement policies, usage and availability requirements for hard- and software are just the beginning. IT-administrators are aware of the need to professionally document contract information, cabling, room plans and much more. Only then important information can be accessed quickly when needed, new employees can be brought up to date in an efficient manner and support can be provided in a satisfying manner.

With its Wiki approach, BlueSpice pro is the software of choice for collecting information and creating a holistic IT-documentation for employees, partners and other groups of interest involved.

Use case technical documentation
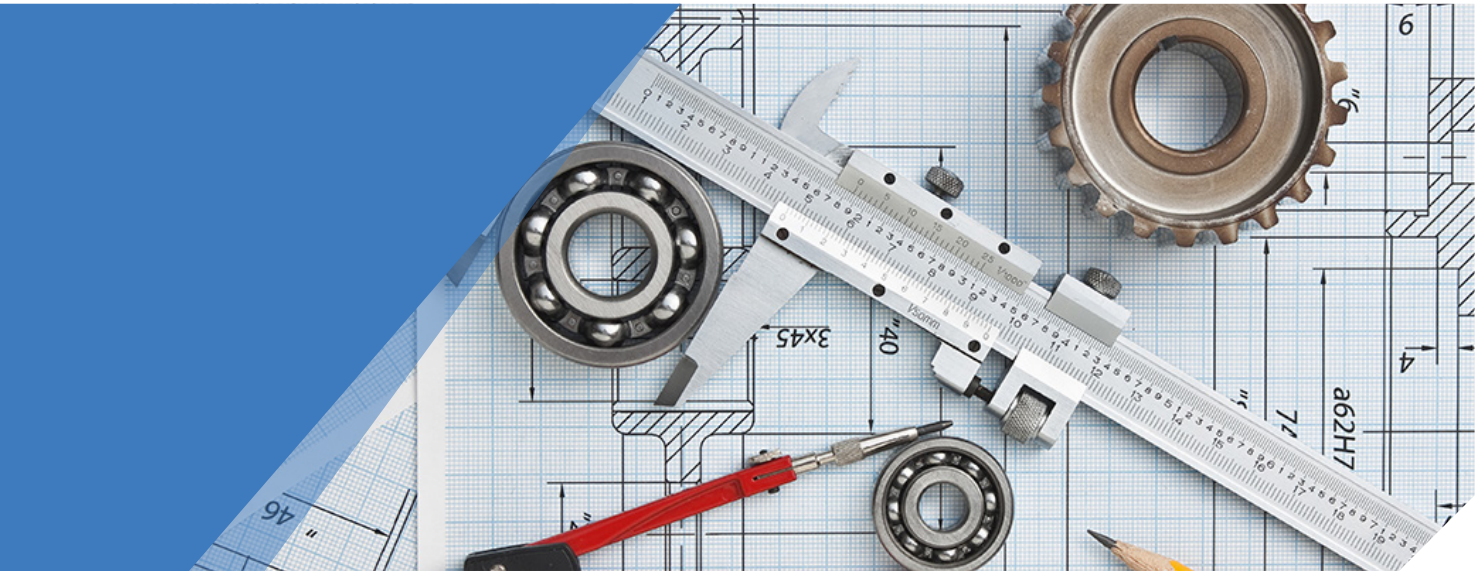
Fulfill documentation obligations and put products into operation safely.

Professional technical documentation is a must to protect yourself from liability issues. You document product cycles, ensure traceability and reproducibility and archive product information required by law.

Whether internal or external technical ocumentation according to VDI 4500 – a wealth of information has to be stored centrally: manuals, instructions, logbooks, online help or tutorials, but also in requirement specifications, calculation documents, test reports, risk assessments, technical drawings and production documents, just to mention a few.

With BlueSpice pro your technical documentation is put on a solid foundation to meet legal requirements.

→ **Practical example:** technical documentation at Tennet TSO GmbH (german)

Use case organisation manual

A company is a complex organizational structure.

There is a lot to be regulated and documented, like mission and vision, KPIs or bjectives and developments in the market environment. Depending on industry and company purpose and size we are furthermore talking about organisational charts, contact lists, staffing plans, guidelines, overviews of branch offices, general terms and conditions and much more.

But also the daily operation is subject to rules and regulations. Work instructions and conditions, process descriptions, data protection guidelines and environmental protection regulations must be centrally documented and maintained.

With BlueSpice pro you build your comprehensive organisation manual step by step. Multinational or decentralized companies are enabled to manage several manuals. And for „old-school" fans, all information can be exported as a shapely and handy PDF manual.

Use case customer service & support

The quality of customer service is key to corporate success and growth of your enterprise.

In addition to classic telephone services, more and more companies are offering web-based solutions to optimize their support activities. Employees, customers, partners and other interest groups stay „up to date", find answers to frequently asked questions and are enabled to create support tickets.

Customer advisors and project managers can access the service and error history and support your marketing department with targeted error analyses for the further development of product and service offerings.

But that's not all: BlueSpice pro also promotes communication between customers according to the principle of „swarm intelligence". This relieves your support staff and ensures a high degree of authenticity in C2C customer communication.

Core functions of BlueSpice pro

Content structuring

Link and organize knowledge like in Wikipedia

Whether classically structured or highly dynamic: BlueSpice pro is the software of choice to optimally manage your company knowledge. You work with exactly the same tools that have made Wikipedia unbeatable: categories, references and links, rooms for protected content, forwarding, templates and much more.

High performance search

Find information quickly and reliably

Search articles and file attachments (e.g. PDF and office documents) with a high performance fulltext and title search as well as a fuzzy search.
Filtering the search results delivers fast and perfect results. You can also find your content by searching and browsing the metadata.

Visual editor

Create and edit appealing articles

Use a sophisticated WYSIWYG editor with numerous formatting options for texts and tables (headings, font styles, colors, etc.). Insert images quickly and easily using „Drag & Drop". Working with links and categories is as comfortable as inserting tags and checkboxes.

Dynamic content

Enrich your wiki pages with additional content

Upload image galleries or videos and create content straight in BlueSpice using image maps, tables, process diagrams (draw.io) or semantic data. Use widgets to embed content like podcasts, presentations or street maps. With APIs you can connect a Lotus Notes database or SharePoint document lists.

Document management

Direct access to office documents

Add Word, Excel or PDF documents to wiki articles – multiple uploads, categorization and versioning included. With the appropriate server configuration, office documents can be sorted and edited directly in your Wiki. This is convenient, time saving and improves productivity substantially.

Data analysis / semantics

Linking and reading structured data

BlueSpice pro supports the handling of metadata like no other wiki. Thanks to adaptable semantic forms, articles can be enriched with additional information like queries, diagrams and timelines. Typical metadata is, for example, the release date, the date of the last editing or information about the author.

Quality assurance

Coordinate appraisals and approvals

Observe articles and get notified about changes. You can assign articles to specific editors or activate a review and approval mechanism. Further functions such as the resubmission of articles or the marking of an article as „obsolete" complete the quality assurance.

Manuals

Easy to create and export

Combine individual articles from your Wiki and create manuals, documentations or instructions including navigation. Export your manuals and add file attachments, a clickable table of contents and a cover page in your individual corporate design.

Reporting

Trace changes to content in a targeted manner

BlueSpice pro provides the unique set of reporting and notification functions from Wikipedia.
This allows you to track the latest changes in name-spaces, categories, linked pages or user changes. You can also find content that has not been edited for a long time. Your dashboard keeps you informed at all times.

Collaboration/ Timeline

Discuss revisions in a team

With BlueSpice pro you can discuss changes to an article, follow discussions and collect and evaluate ideas. In a central timeline, discussions are merged and become individually filterable. And in the wiki's internal blog employees learn about major revisions, campaigns and news from the author community.

Export

Process Wiki contents externally

With BlueSpice pro articles can be exported in numerous formats: DOCX, XML, HTML and PDF. The „export tables" function is particularly helpful: Not only tables from articles, but also overviews from the Wiki administration can be converted into CSV or XLXS tables and further processed (e.g. the overview of user rights).

Administration

Manage user rights conveniently

BlueSpice pro makes the administration of your wiki child's play. You can set up users, namespaces, groups and rights using graphical interfaces and assign defined roles. As an administrator, you can also rename and merge accounts, copy articles or replace text parts in all articles.

Infrastructure and security

System integration and secure interfaces

„Under the hood" BlueSpice pro offers important security functions. The connection to a central authentication system (LDAP /AD, SAML) is as self evident as the provision of APIs. In general, the script language *Lua* opens up many design possibilities for developers, e.g. the automation of templates.

Personalization

Customizable user interfaces

The user page not only gives you access to your online profile, but also allows you to store notes. User settings help you to configure functions such as notification mails. And with the help of the dashboard and your personal navigation bar, you can get straight to the topics that are of particular interest for you.

Layout & Design

Adaptation to your corporate design

We can adapt the user interface of BlueSpice pro to your corporate design according to your wishes. This is done by adapting the BlueSpice skin or by introducing your own individual skin. The quickest way to design your wiki is using the FlexiSkin function and adapt the logo, colors and backgrounds there.

Responsivity

Access your wiki on the road

You can search, browse and edit articles in your wiki with your mobile devices such as tablet or smartphone. Or take a look at your latest notifications on the go and stay up to date wherever you are.

Further information on the range of functions

Feature List – The direct comparison of the Blue Spice free and pro editions:

https://bluespice.com/features/featurelist

Software Catalog – The official list of all technical extensions for MediaWiki experts:

https://bluespice.com/legal

Subscription & prices

Choose from three attractive packages.
With the subscription you receive valuable benefits beyond the mere provision of our software.

- Included: two updates/ year, current bugfixes, new functionalities, security updates
- Long-term support for your software
- No user licenses: register as many users as you like

Conditions for in-house installations & virtual machines

	Self-Support	Standard	Premium
Functional scope	full range of functions	full range of functions	full range of functions
Updates & patches	inclusive	inclusive	inclusive
Support	access to online helpdesk	12 hours development support by phone, e-mail, ticket 9 a.m. - 5 p.m./6 p.m. (prio 1) CET weekdays	unlimited product support and 12 hours development support by phone, e-mail, ticket 9 a.m. - 5 p.m./6 p.m. (prio 1) CET weekdays
New features	ongoing expansion	ongoing expansion	ongoing expansion
Price	**€ 3.500,-/ year**	**€ 4.500,-/ year**	**€ 7.700,-/ year**
WikiFarm	In addition to the subscription self-support or standard we offer our WikiFarm for € 3.000,-/ year.		

All prices for one wiki per server per year plus one-time installation costs.

For testing and development purposes we offer a „development subscription" for € 1,900,- per year.
This subscription is suitable for importing, testing and internally accepting adjustments, configurations, updates and upgrades before changes are transferred to the production system.
This minimizes downtime of your wiki.

Conditions for hosting solutions

	BlueSpice pro XL	BlueSpice pro XXL
Functional scope	full range of functions	full range of functions
SSL-Certificate	inclusive	inclusive
Domain	1 domain inclusive	1 domain inclusive
Memory	20 GB	50 GB
Backup	full backup including database	full backup including database
Support	12 hours product and development support included	12 hours product and development support included
Installation fee	€ 275,- one-time	€ 400,- one-time
Monthly fee	**€ 185,-**	**€ 265,-**

Services around BlueSpice pro

Technical Services, support, Trainings & Workshops.
With our many years of experience, we support you at all levels and make your Wiki project fly!

Installation & Migration

Benefit from our experience in setting up and optimizing wiki systems, even in demanding system environments. Our migration services provide a smooth relocation of large and complex databases to your new BlueSpice pro. On request by script or „just-in-time-synchronization" via interfaces (API) or database dumps.

Complete BlueSpice Installations
Secure remote installation with function test and installation log. Extensible by the installation of all necessary server components.

Updates und Upgrades
Data secure with clear processes and with focus on Long-Term-Support (LTS) versions.

Integration into your software landscape
Connection to central authentication (LDAP, Active Directory, SAML) with group synchronisation and single-sign-on as well as connection of external systems.

Programming

Customize, expand, connect
With BlueSpice pro we are specifically targeting the needs of teams/departments and develop tailor-made functions upon request. No matter if small, medium or large programming jobs – we make sure that you can use your Wiki according to your specific needs. Talk to us about your requirements. We will be happy to make you an offer.

Support

Personal, reliable, competent
With our BlueSpice support service you are granted guaranteed access to the competence of our MediaWiki experts and BlueSpice developers. We support you for BlueSpice pro as well as for MediaWiki platforms. As a customer with a BlueSpice pro subscription you automatically use a support contingent within the scope of your service contract.

👁 Branding package

With our branding Package you can adapt corporate design gudielines to your enterprise wiki – all within a framework of standardised possibilities:

CSS adaptations

Customizable are company logos as well as colors, sizes and fonts of navigation, buttons, background and content areas, lists, tables and the timeline section.

Wiki homepage

The first impression counts! The start page should make an impression and provide users clear and understandable access to your wiki. We would be happy to develop a concept for your individual wiki homepage.

PDF export templates

Export templates are adaptable for PDF single page and print export. It is possible to integrate your logo into the document header, adapt document formatting to wiki formatting or personalize the document footer (date of issue, time, number of pages ...). Furthermore title pictures and fields with meta information can be integrated.

More extensive adaptations of the design or the basic structure of the wiki can be realized within the scope of an own „skin". We would be pleased to advise you on the possibilities.

✈ Trainings & Workshops

With our trainings and workshops, optimally tailored to your individual needs, you create the perfect starting point for working with BlueSpice pro in your company.

User Training: The ideal training for all users/ employees who work with BlueSpice pro daily and want to achieve success quickly.

Maintainer Training: Training for editors or editorial teams who actively develop the wiki and provide wiki content on a regular base.

Admin Training: Training for technical administrators who are responsible for BlueSpice customer support and maintenance.

Semantic Training: The ideal training to work productively with semantic concepts and make your wiki even more powerful.

Power Workshop: The perfect starting point for a successful start to your wiki project.

Semantic Workshop: Semantic based on your specific use case: discuss, design, and get started quickly.

Rights Management Workshop: Configure rights and roles and extend the rights system according to your needs.
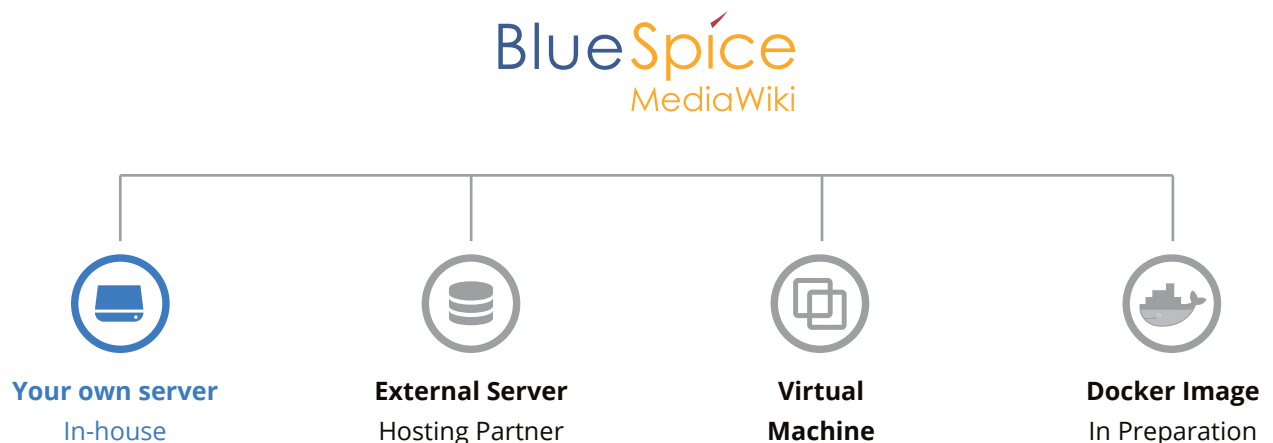
Further information upon request!

Technical information

BlueSpice is an OS-independent open source web application based on PHP, JavaScript and MySQL. It runs on all common browsers and mobile devices.

Possibilities of technical provision

BlueSpice is based on MediaWiki, the software of Wikipedia. Stability, security, scalability and performance are therefore guaranteed.

Your own server	External Server	Virtual	Docker Image
In-house	Hosting Partner	**Machine**	In Preparation

■ **BlueSpice pro on your own server**

Most of our customers operate the server (Windows or Linux) in-house, thus ensuring optimal integration into their own IT-infrastructure. In case of high utilization it is possible to scale to several servers. A connection to user directories, software operation behind firewalls and proxies, a connection to central backup systems and an integration into intranet portals are possible. External content from office products can be migrated to BlueSpice pro. On your own server, adaptations of the software as well as the integration of additional MediaWiki extensions are no problem at all. We are happy to help you with the installation and setup of BlueSpice pro.

- **BlueSpice pro on an external server (hosting)**

  You don't want to operate and maintain your own server? No problem. On request, we will gladly provide you with a preconfigured, password-protected and always up-to-date system, which you can reach via any web-enabled device.

- **BlueSpice pro in a virtual machine**

  On request we will pre-configure a complete virtual (hardware-independent) server for you, which you can use in your IT-environment (in-house). The prerequisite for this is that you already have a virtual machine environment in use. We take over the selection of operational system software and maintain it as required. Custom adjustments are possible.

- **BlueSpice pro as Docker Image (in preparation)**

  With a Docker Image you combine the advantages of the cloud with the data security of an in-house solution. This can be achieved by setting up and maintaining the BlueSpice server according to a predefined concept. The prerequisite is that you have Docker available in your IT environment. Updates can be provided in an automated and continuous fashion by us.

Further technical information in our online helpdesk

System Requirements:

→ https://en.wiki.bluespice.com/wiki/Setup:System_requirements

Software Catalog – The official list of all technical extensions for MediaWiki experts:

→ https://bluespice.com/legal

Release Notes:

→ https://en.wiki.bluespice.com/wiki/Setup:Release_Notes

Installation Guide:

→ https://en.wiki.bluespice.com/wiki/Setup:Installation_Manual

Subscriptions and options at a glance

Possibilities	In-house	Virtual Machine	Docker Image	Hosting
Customized Extensions	Yes	Yes	x	x
Selection of operating system	Yes	x	x	x
Integration in company IT	Yes	Yes	Yes	x
Connection to user directory	Yes	Yes	Yes	x

You've got any questions? Please contact us at +49 (0) 941 660 80 197 or sales@bluespice.com

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Satisfied customers

Made in Germany, in use worldwide.
A small excerpt from our global customer list.

Edeka
www.edeka.de

BASF
www.basf.de

IHK Darmstadt
www.darmstadt.ihk.de

Le Crobaq
www.lecrobag.de

Stadtwerke Potsdam
www.swp-potsdam.de

Lobby Control
www.lobbycontrol.de

Sparkasse Saalfeld-Rudolstadt
www.sparkasse-saalfeld-rudolstadt.de

MacLean-Fogg Company
www.macleanfogg.com

terranets bw GmbH
www.terranets-bw.de

Tennet Holding
www.tennet.eu

→ **Terex Corporation**
www.terex.com

→ **SAS Institute GmbH**
www.sas.com

→ **Brückner Group GmbH**
www.brueckner.com

→ **imat-uve GmbH**
www.imat-uve.de

→ **CBC Cologne Broadcasting Center GmbH**
www.cbc.de

→ **Max Bögl Bauservice GmbH & Co. KG**
www.max-boegl.de

→ **Gutenberg Rechenzentrum GmbH & Co. KG**
www.grz.de

→ **Schöffel Sportbekleidung GmbH**
www.schoeffel.de

→ **Ecolab Deutschland GmbH**
www.ecolab.com

→ **Niedersächsische Landesforsten**
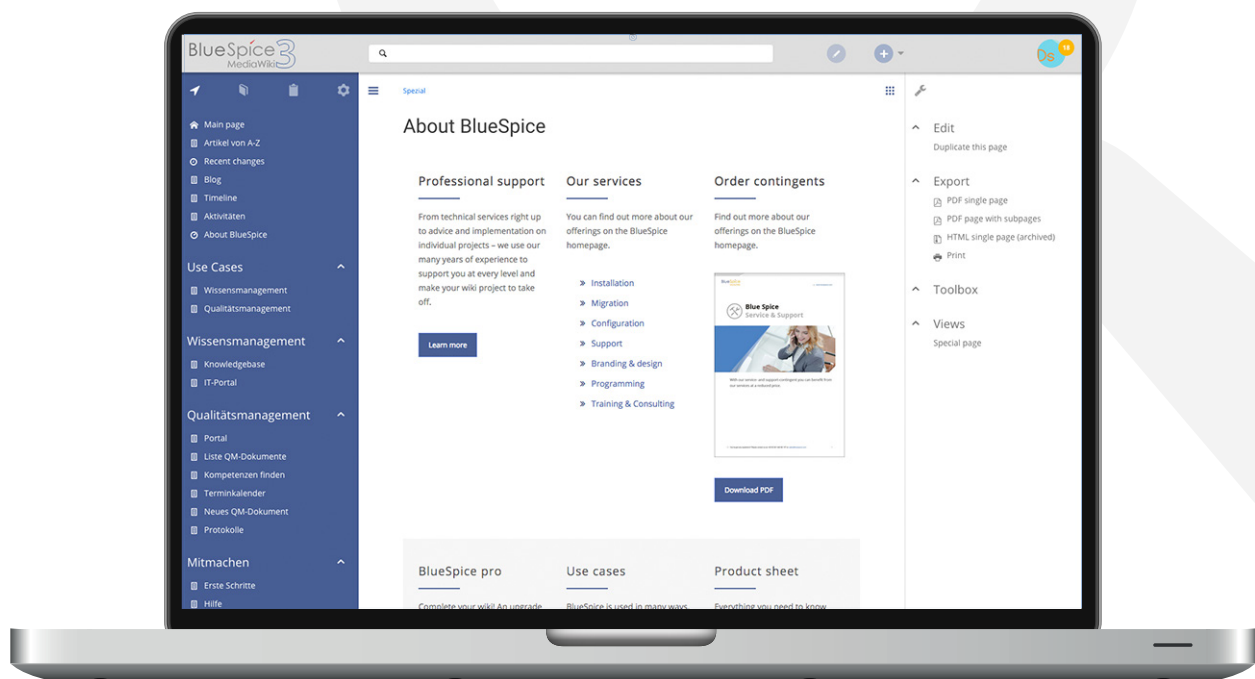www.landesforsten.de

→ **Asis GmbH**
www.asis-gmbh.de

→ **Voestalpine AG/ Böhler Uddeholm**
www.voestalpine.com

→ **Medien Campus Bayern e. V.**
www.mediencampus.de

Testing BlueSpice pro

Try BlueSpice for one month.

Here you can request your test-wiki with a few clicks:

→ **https://bluespice.com/bluespice-pro-evaluation**

We are happy to provide you with our software on our server, so you can test BlueSpice pro without restrictions and with real content. Your test Wiki is only accessible to you, your data is protected from external access. An extension of the test phase (up to 3 months) is possible for a fee. After the test phase your data will be deleted automatically after another week. If you choose BlueSpice pro, we can transfer your data to the licensed version if you wish.

Alternatively you can get access to our public demo wiki here:

→ **https://en.demo.bluespice.com/wiki/Main_Page**

Please note that your data will not be stored (daily data deletion).

Contact

Do you have any questions and/or would you like advice?
We are happy to take the time for your individual request and an online presentation. Free of charge and without obligation.

Your contact person: Angelika Müller

Hallo Welt! GmbH • PO Box (Postfach) 11 02 09 • 93015 Regensburg

E-Mail	sales@bluespice.com
Telephone	+49 (0)941 660 80 197
Telefax	+49 (0)941 660 80 189
Website	www.bluespice.com

More than 80.000 downloads in 160 countries.

BlueSpice is a brand of Hallo Welt! GmbH, Germany's leading service provider for MediaWiki solutions. Our company was founded to make the technology and concepts of Wikipedia usable for companies. That's why we have been developing the collaborative knowledge management system BlueSpice since 2007. The platform is now used in more than 160 countries worldwide with over 80,000 downloads.

With our growing team of around 18 employees, we develop solutions for knowledge and quality management, IT- and technical documentation as well as organization manuals and wiki-based customer service and support solutions. By providing a complete and relevant set of accompanying services, we ensure that wiki projects are carried out in a structured manner. We consistently focus on open source software and are one of the world's leading providers and consultants for MediaWiki.